



Warranty Team

Dear Tempur-Pedic® Customer,

Please find attached the below electronic forms for the Tempur-Pedic Warranty Packet. Please review these files and this email carefully for instructions on how to file a warranty claim with Tempur-Pedic®. Leaving out any information, unless specifically directed by a Tempur-Pedic Customer Service Representative, could delay the processing of your claim. If any of the below are missing from this email, please let us know as soon as possible.

1. Claim Form_5.09.pdf
2. Warranty Instructions.609_TP.pdf
3. MattressWarranty_1.6.09.pdf

Once you have completed the necessary forms and collected all documentation for filing your claim, please email your claim to warranty@tempurpedic.com. If you must return your warranty claim documentation through separate methods (example: email the photos, but mail the proof of purchase), it is imperative that you clearly note all pieces of information with your name, address, telephone number, and how and when the other pieces of information will be submitted.

We would also like to remind you of the following requirements:

- ✓ Claim Form (*all fields required*)
- ✓ Copy of Receipt (*necessary if purchased from a retail store*)
- ✓ Photos (*required for all mattress claims*)

If you wish to submit your Warranty Claim via mail, please let us know and we will be happy to send you a postage-paid envelope.

Best Regards,

Warranty Team
Tempur-Pedic North America, LLC

Questions? Contact us:

Telephone: 1-800-753-1130
E-mail address: warranty@tempurpedic.com

Mailing address: Tempur-Pedic Warranty Team
1713 Jaggie Fox Way
Lexington, KY 40511